

Pet Grooming Consent Form

By signing this consent form, I agree to the following terms and conditions:

____ **Right to Refuse Service**

The Lather Lounge reserves the right to refuse or discontinue service at any time if we determine that grooming may pose a risk to the safety or well-being of the pet or our staff. This includes cases involving aggression, excessive stress, or health conditions that could be exacerbated by grooming. Any grooming completed before discontinuation will be billed. We prioritize a safe and positive experience for all pets and will make every effort to accommodate each animal's unique needs.

____ **Commitment to Animal Well-Being**

The Lather Lounge is dedicated to ensuring each pet's health, comfort, and well-being. Each pet is evaluated individually, considering age, health, temperament, and grooming history. We may adjust techniques to minimize stress or discomfort. If a pet's condition or behavior suggests that grooming may not be tolerated, we will discuss alternative options or recommendations with the owner. In emergencies, we reserve the right to seek immediate veterinary assistance, at the owner's expense, if a pet exhibits signs of distress or requires urgent care.

____ **Vaccination and Health Requirements**

To maintain a safe environment, all pets must be up-to-date on Rabies, Distemper, and Parvovirus and Bordetella vaccinations at least 48 hours before the grooming appointment. If proof is not provided within this timeframe, the appointment will need to be rescheduled.

____ **Safety and Liability for Accidents**

The safety of all pets is a top priority. Grooming equipment is sharp, and while we take every precaution, minor injuries such as cuts, nicks, or nail quicking may occur if a pet moves unexpectedly or have overgrown nails. Owners are asked not to interact with their pet until the grooming session is complete to avoid interruptions. If interference occurs, we may end the session, and the full grooming fee will still apply.

____ **Aggressive or Stressed Pets**

Owners must disclose any history of aggression or behavioral concerns, including biting or fear of specific grooming procedures. We reserve the right to refuse or discontinue grooming if a pet displays excessive stress or aggression. A handling fee may apply in addition to the standard grooming fee if special measures, such as muzzling, are required to ensure a safe experience.

If a pet bites or causes injury, the owner may be held liable for all related medical costs, lost income, and equipment damage.

____ **Health and Medical Conditions**

Grooming can be stressful, particularly for elderly or medically compromised pets, and may reveal or worsen underlying issues. We prioritize comfort, especially for senior or special-needs pets, grooming them primarily for cleanliness. In case of an emergency, we will attempt to contact the owner. If unavailable, we may seek immediate veterinary care at the owner's expense.

Matting and Coat Condition

Severe matting can cause discomfort and skin damage. Removing mats may require shaving, which can lead to minor cuts or abrasions. Post-grooming effects may include redness, itchiness, or self-inflicted irritation, and shaved pets are prone to sunburn. Regular grooming is advised to prevent matting. An additional fee applies for mat removal.

First-Time Grooming Sessions & Puppies

First grooming experiences may require extra care and patience. Owners are encouraged to prepare their pets by handling their paws and regularly brushing their coats to reduce stress and ensure a smooth grooming experience.

Cancellation Policy

Cancellations made more than 24 hours in advance will not result in a fee. We understand that life happens, and we appreciate your timely notice. Less than a 24-hour cancellation notice will result in being charged \$35. This fee must be paid before another appointment can be rescheduled.

Late Fees

Arriving 15 minutes late will result in being charged \$20. This fee must be paid before another appointment can be rescheduled. Arriving 10 minutes late after notification of ready status without confirming an extension will result in being charged \$1/minute.

Satisfaction Guarantee

If you are dissatisfied with any aspect of the grooming, please let us know at pick-up so we can address your concerns. Grooming styles vary by groomer, and we can note any specific preferences in our system for future visits. Once you leave with your pet, additional requests for changes will be treated as a new appointment and incur standard fees.

Hold Harmless Agreement

By signing this consent form, I (or my authorized agent) agree to hold The Lather Lounge, its owners, operators, and employees harmless from any liability, damage, or claims related to my pet's condition, whether known or unknown. This agreement may be updated at any time and supersedes prior contracts or releases.

Photography Consent

I authorize The Lather Lounge to take photographs of my pet for client records, marketing materials, and social media. These photographs are the exclusive property of The Lather Lounge and may be used to promote our services.

Payment and Pricing

Payment is due at pick-up. We accept Cash, Venmo, MasterCard, Visa, and Discover. Pricing may vary based on breed, special services, or custom requests. A base pricing list is available upon request.

Pet Grooming & Client Information

Owner Information

Full Name: _____

Email: _____

Address: _____

Contact Number: _____

Emergency Contact: _____

Authorized Pick-Up Person: _____

Relationship: _____ Contact Number: _____

Pet Information

Pet's Name: _____

Breed: _____

Age: _____ Sex: _____ [neutered/spayed]

Weight: _____ Color/Markings: _____

Veterinarian's Name/Clinic: _____

Veterinarian Contact: _____

Vet Address: _____

Vaccination Records

These vaccinations are required to provide grooming service and must be administered by a registered medical professional no less than 48 hours prior to appointment.

Rabies – Expiration Date: _____

Bordetella – Expiration Date: _____

Distemper/Parvovirus (DHPP)– Expiration Date: _____

Additional Vaccines (if applicable): _____

Pet Insurance (if applicable)

Insurance Carrier: _____ Policy Number: _____

By signing below, I confirm that the information provided is accurate and that I understand and agree to all terms of this consent form

Owner's Signature: _____ Date: _____