

# Pet Grooming Consent Form

By signing this consent form, I agree to the following terms and conditions - Please initial next to each section:

## **Right to Refuse / Aggressive Behavior**

The Lather Lounge reserves the right to refuse or discontinue service at any time if a pet shows aggression, excessive stress, illness, parasites, or any condition that may put the pet or groomer at risk. Owners must disclose any history of aggression or behavioral concerns. Additional handling fees may apply if special precautions such as muzzling are required.

*If a pet bites or causes injury, the owner may be held liable for all related medical costs, lost income, and equipment damage.*

## **Pet Safety & Health Risks**

The Lather Lounge is dedicated to ensuring each pet's health, comfort, and well-being. Each pet is evaluated individually, considering age, health, temperament, and grooming history. Grooming involves sharp tools and pets may move unexpectedly. While every precaution is taken, minor injuries such as nicks, cuts, nail quicking, or irritation may occur. Grooming may also reveal or aggravate existing health conditions, especially in senior or medically compromised pets. In the event of an emergency, we will attempt to contact the owner. If the owner cannot be reached, I reserve the right to seek immediate veterinary care at the owner's expense.

## **Parasite Policy**

For the safety of my home, personal pets, and other clients' dogs, all dogs must arrive free of fleas and other parasites. If fleas or signs of fleas are discovered during the grooming process, the appointment will be immediately stopped and refused and a flea cleaning fee may be applied to cover sanitation of the grooming area and equipment. The dog must be treated and confirmed flea-free before rescheduling. This policy is strictly enforced due to grooming services being provided in a private home environment.

## **Vaccination and Health Requirements**

To maintain a safe environment, all pets must be up-to-date on Rabies, Distemper, and Parvovirus and Bordetella vaccinations at least 48 hours before the grooming appointment. If proof is not provided within this timeframe, the appointment will need to be rescheduled.

## **Matting and Coat Condition**

Severely matted coats may require shaving for the pets comfort and safety, and the final appearance may be significantly shorter than expected. Removing mats may cause minor skin irritation, redness or abrasions that were hidden by the coat. Post-grooming effects may include self-inflicted irritation from itching. Additional charges may apply for mat removal.

## **First-Time Grooming Sessions & Puppies**

First grooming experiences may require extra care and patience. Owners are encouraged to prepare their pets by handling their paws and regularly brushing their coats to reduce stress and ensure a smooth grooming experience.

### **Cancellations & Late Arrivals**

Cancellations made with less than 24-hour notice may result in a \$35 cancellation fee. Arriving more than 15 minutes late will result in a \$20 late fee or the appointment being rescheduled. Owners will receive a 15-20 minute notification before their pet is finished. Pets should be picked up promptly once grooming is complete. Due to limited space I am unable to hold pets for extended periods. If a pet is not picked up within 30 minutes of completion, a kenneling fee of \$20 may be charged. This fee must be paid before another appointment can be rescheduled.

### **Appointments & Arrival Policy**

Please arrive at your scheduled appointment time. Early arrivals may be asked to wait, as space is limited and another pet may still be being groomed. This helps ensure a calm and safe environment for all pets.

### **Satisfaction Guarantee**

If you are dissatisfied with any aspect of the grooming, please let us know at pick-up so we can address your concerns. Grooming styles vary by groomer, and we can note any specific preferences in our system for future visits. Once you leave with your pet, additional requests for changes will be treated as a new appointment and incur standard fees.

### **Hold Harmless Agreement**

By signing this consent form, I (or my authorized agent) agree to hold The Lather Lounge, its owners, operators, and employees harmless from any liability, damage, or claims related to my pet's condition, whether known or unknown. This agreement may be updated at any time and supersedes prior contracts or releases.

### **Photography Consent**

I authorize The Lather Lounge to take photographs of my pet for client records, marketing materials, and social media. These photographs are the exclusive property of The Lather Lounge and may be used to promote our services.

### **Payment and Pricing**

Payment is due at pick-up. We accept Cash, Venmo, and most cards. Pricing may vary based on breed, special services, or custom requests. A base pricing list is available upon request.

— EST. 2025 —

# Pet Grooming & Client Information

## **Owner Information**

Full Name: \_\_\_\_\_  
Email: \_\_\_\_\_  
Address: \_\_\_\_\_  
Contact Number: \_\_\_\_\_  
Emergency Contact: \_\_\_\_\_  
Authorized Pick-Up Person: \_\_\_\_\_  
Relationship: \_\_\_\_\_ Contact Number: \_\_\_\_\_

## **Pet Information**

First Pet Name: \_\_\_\_\_  
Breed: \_\_\_\_\_  
Age: \_\_\_\_\_ Sex: \_\_\_\_\_ [neutered/spayed]  
Weight: \_\_\_\_\_ Color/Markings: \_\_\_\_\_  
Veterinarian's Name/Clinic: \_\_\_\_\_  
Veterinarian Contact: \_\_\_\_\_  
Vet Address: \_\_\_\_\_

Second Pet Name: \_\_\_\_\_  
Breed: \_\_\_\_\_  
Age: \_\_\_\_\_ Sex: \_\_\_\_\_ [neutered/spayed]  
Weight: \_\_\_\_\_ Color/Markings: \_\_\_\_\_

Third Pet Name: \_\_\_\_\_  
Breed: \_\_\_\_\_  
Age: \_\_\_\_\_ Sex: \_\_\_\_\_ [neutered/spayed]  
Weight: \_\_\_\_\_ Color/Markings: \_\_\_\_\_

## **Pet Insurance (if applicable)**

Insurance Carrier: \_\_\_\_\_ Policy Number: \_\_\_\_\_

*By signing below, I confirm that the information provided is accurate and that I understand and agree to all terms of this consent form.*

**Owner's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_